New Tube Fitting – FAQ Sheet

Q: Why are we changing to this new style of fittings?
A: We have done rigorous testing in the field. These fittings are more reliable, which will be increased throughput for customers.

Q. How much more cost effective are these fittings over legacy fittings?
A: This is dependent on tube size and style. We estimate that the savings for the customer will be 5-15% less expensive.

Q: Will this be completely retrofittable with my existing air system?
A: Yes! You do not have to add or remove any parts for this to work.

Q: I didn’t get a new o-ring connector in my spare part kit like I normally do. Why?
A: The new tube fittings do not require it, and you can reuse the one currently in your shaft.

Q: Do I have to leave that o-ring connector in the shaft?
A: Yes, your older shaft tube socket will not have a surface that is polished enough for this to work, so it will still seal on the o-ring connector already in your shaft.

Q: The new tube assembly I received is longer than the one that came out of my existing shaft. Is there a mistake?
A: No. Because of the new design, the rubber tubing will be slightly longer now.
Q: There are o-rings on the outside of the new tube fittings, is this right?
A: Yes. On your new shafts, the o-ring seal will be the OD of the fitting to the ID of the tube socket in your shaft. Your older shafts will not have a surface that is polished enough for this to work, so it will still seal on the o-ring connector already in your shaft.

Q: What if I already have spare parts?
A: You can use up your remaining spare parts, and then change to the new fittings once you deplete your current inventory.

Q: How many are in the field?
A: We have over 30 units in the field, and they have been running for the past 1-3 years.