



New Tube Fitting – FAQ Sheet

Q: Why are we changing to this new style of fittings?

A: *We have done rigorous testing in the field. These fittings are more reliable, which will be increased throughput for customers.*

Q. How much more cost effective are these fittings over legacy fittings?

A: This is dependent on tube size and style. We estimate that the savings for the customer will be 5-15% less expensive.

Q: Will this be completely retrofittable with my existing air system?

A: Yes! You do not have to add or remove any parts for this to work.

Q: I didn't get a new o-ring connector in my spare part kit like I normally do. Why?

A: The new tube fittings do not require it, and you can reuse the one currently in your shaft.

Q: Do I have to leave that o-ring connector in the shaft?

A: Yes, your older shaft tube socket will not have a surface that is polished enough for this to work, so it will still seal on the o-ring connector already in your shaft.

Q: The new tube assembly I received is longer than the one that came out of my existing shaft. Is there a mistake?

A: No. Because of the new design, the rubber tubing will be slightly longer now.





Q: There are o-rings on the outside of the new tube fittings, is this right?

A: Yes. On your new shafts, the o-ring seal will be the OD of the fitting to the ID of the tube socket in your shaft. Your older shafts will not have a surface that is polished enough for this to work, so it will still seal on the o-ring connector already in your shaft.

Q: What if I already have spare parts?

A: You can use up your remaining spare parts, and then change to the new fittings once you deplete your current inventory.

Q: *How many are in the field?*

A: We have over 30 units in the field, and they have been running for the past 1-3 years.

